



Gonçalo Filipe Biltes Gonçalves

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Date of birth: 13/08/1987 **Nationality:** Portuguese

WORK EXPERIENCE

[19/02/2024 – 05/06/2024]

Web Developer

Devoteam

City: Porto | **Country:** Portugal

Signed a Non-Disclosure Agreement (NDA)

[01/03/2020 – 31/01/2024]

Web Developer (Lead developer)

E-goï, Lda

City: Porto | **Country:** Portugal

While working in the E-goï Digital Solutions department, which focuses on serving top corporate clients, my primary responsibility was to develop custom solutions to solve specific problems for our major clients. Some non-exhaustive examples include:

- Creating platforms for managing medical records
- Integrating various types of systems
- Developing a platform for sending bulk WhatsApp messages as part of marketing campaigns
- Establishing a system to manage retail product incidents
- Handling responses to long numbers (when customers send SMS messages)
- Sending half a million transactional custom emails
- Managing NPS (Net Promoter Score) surveys, vouchers, and unsubscribe requests
- Implementing attribution models to determine if individuals who received a product promotion through our newsletter made purchases in the days following their exposure to it

[31/12/2016 – 28/02/2020]

Web developer

Goizi, Lda

City: Porto | **Country:** Portugal

During this time, I played a key role in developing and maintaining an Enterprise Resource Planning (ERP) system from the ground up. This ERP consisted of several modules and functionalities, including:

- Management of commercial documents
- Document conversion
- Document flow
- Logistics control system for creating pickings and shipping maps (tracking items from separation to delivery)
- Customized dashboards
- Data analysis for sales, VAT, and other metrics
- Dedicated importers
- Automated processes

- Advanced permission system
- Data export
- Website integration

Last project, ecommerce website: <https://papelarte.pt/>

[31/12/2014 – 30/12/2016]

Web developer

Miscode

City: Porto | **Country:** Portugal

- Design, develop and improve websites with a focus on e-commerce;
- Identify technical problems, communicate and implement solutions;
- Develop, test and implement innovative and reusable web-based tools;
- Continue to develop internal software (ERP, CRM, e-commerce)

[28/02/2014 – 30/12/2014]

Web developer

Design and development of the Wallfav website .

<https://github.com/goncalogoncalves/wallfav>

A website where a user can place their favorite websites "on a wall".

It was a practical way to manage bookmarks.

[05/2012 – 03/2014]

Web developer

Miscode

City: Porto | **Country:** Portugal

- Design, develop and improve websites with a focus on e-commerce;
- Identify technical problems, communicate and implement solutions;
- Develop, test and implement innovative and reusable web-based tools;
- Continue to develop in-house software (ERP, CRM, e-commerce)

[03/2007 – 04/2010]

Stationery employee

Papelaria Dragão

City: Porto | **Country:** Portugal

Part-time

[09/2011 – 06/2012]

Web developer

Viral dynamics

City: Porto | **Country:** Portugal

(startup)

Development of a web application related to puerperal women and parenting

EDUCATION AND TRAINING

[08/2011 – 08/2013]

Master in Multimedia

FEUP - Faculdade de Engenharia da Universidade do Porto

City: Porto | **Country:** Portugal | | **Level in EQF:** EQF level 7

[08/2007 – 08/2010]

Degree in Multimedia Communication Technologies

ISMAI - Instituto Superior da Maia

City: Maia | **Country:** Portugal | | **Level in EQF:** EQF level 6

[08/2005 – 08/2007]

Multimedia Product Development technical course

Forino

City: Maia | **Country:** Portugal | | **Level in EQF:** EQF level 5

LANGUAGE SKILLS

Mother tongue(s): Portuguese

Other language(s):

English

LISTENING C2 READING C2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

French

LISTENING A2 READING A2 WRITING A1

SPOKEN PRODUCTION A1 SPOKEN INTERACTION A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

My Digital Skills

PHP | MySQL | Javascript | HTML/CSS | GIT | API | Web Development | PHP Framework Laravel

PROJECTS

Projects

Aid to Association Mamere, a non-profit institution.

<http://associationmamere.org/>

JOB-RELATED SKILLS

Job-related skills

Professional.

Competent, proactive and problem-solving mindset.

Excellent communication, learning and teamwork skills.